

Customer Notice – Vehicle Booking System

10th October 2017

Lyttelton Port of Christchurch, in consultation with our key stakeholders, is implementing a vehicle booking system (VBS) at our container handling sites. A VBS is an online tool that requires trucking companies to book time slots and verifies information before trucks arrive. This will result in a number of benefits to all parties in the supply chain by improving information data quality, reducing congestion and smoothing out traffic flows.

The project is in its early stages. Details that may be of interest to port users and customers are included below:

- The VBS will only apply to container trucks visiting LPC's container handling sites
- The implementation will be staged as follows:
 - City Depot – December 2017
 - Lyttelton Container Terminal and ECY – Mid 2018
 - Midland Port – Not currently planned
- The VBS system will be provided by 1-Stop, who are a leading VBS provider used at most ports in Australia and also in Auckland and Napier.
- LPC have yet to finalise the business rules and tariff that will be applied. Once confirmed they will be communicated to all relevant stakeholders.
- The process for the initial start-up at City Depot will be advised in the near future. Our roll out plan will include how we set up trucking company users, testing and training in the system (planned for November 2017), together with support plans during the go-live period

LPC is aware that the introduction of a VBS will mean some changes to processes within the Canterbury supply chain. However we are confident that there will be significant operational improvement for all port users and we are committed to working through these changes in partnership with all stakeholders.

We will update our website with ongoing updates about the VBS on the following page:

<http://www.lpc.co.nz/our-services/vehicle-booking-system-vbs/>

Please feel free to contact us if you have any queries on email: Vehicle.System@lpc.co.nz