

22nd May 2020

Dear Valued Customers,

Air NZ Cargo Operations – AKL, CHC, WLG CTO Operating Hours

Effective this coming Monday (25 May 2020), there are some minor amendments to operating hours at the Auckland, Christchurch, and Wellington Air NZ Cargo CTOs. These are listed on the following page.

We will look to adjust these as necessary but for now we believe these are appropriate for the various operations as we move back out of the COVID-19 lockdown restrictions and back to a new “normal” in cargo operations.

Please note, where necessary we may be able to offer cargo acceptance and delivery outside of these hours, but this is strictly by prior agreement and may incur additional fees as outlined below:

Exports - Cargo Acceptance Outside of Published Acceptance Hours

Applied on acceptance of shipments outside published hours. Subject to prior arrangement.

16.3c per kg with minimum charge of \$325.00 (+GST)

Imports - Cargo Delivery Outside of Published Delivery Hours

Delivery of shipments outside of the published terminal delivery hours. Subject to prior arrangement.

16.3c per kg with minimum charge of \$325.00 (+GST)

Note: To ensure we can resource appropriately, we need plenty of advance warning if out of hours services are required.

If you have any questions, please contact me.

Yours sincerely,

Steve Townsend
Commercial Manager
Cargo Operations
Air New Zealand Ltd

Air New Zealand Cargo CTO Operating Hours

Effective 25 May 2020



Auckland Terminal	
Export Operating Hours	
Retail Acceptance	0800 – 1800 Monday to Sunday
General Cargo – Loose	0600 – 2000 Monday to Sunday
General Cargo – Unitised	0400 – 2200 Monday to Sunday
Express Cargo	0430 – 2359 Monday to Sunday
Import Operating Hours	
General Cargo – Loose	0500 – 1800 Monday to Friday; 0600 – 1800 Saturday & Sunday
General Cargo – Unitised	0400 – 2200 Monday to Friday; 0600 – 2200 Saturday & Sunday
Express Cargo	0300 – 0200 Monday to Thursday and Saturday; 0330 – 2230 Friday & Sunday
Container Park	0700 – 1800 Monday to Sunday
National Operating Hours	
0500-2230 Monday to Sunday	

Christchurch Terminal	
Export Operating Hours	
Retail Acceptance	0900 – 1700 Monday to Friday
General Cargo – Loose	0600 – 2000 Monday to Thursday & Saturday; 0600 – 1800 Friday & Sunday
General Cargo – Unitised	0400 – 2200 Monday to Thursday & Saturday; 0600 – 1800 Friday & Sunday
Express Cargo	0600 – 2300 Monday to Thursday & Saturday; 0600 – 1800 Friday & Sunday
Import Operating Hours	
Retail Cargo	0900 – 1700 Monday to Friday
General Cargo – Loose	0600 – 2000 Monday to Thursday & Saturday; 0600 – 1800 Friday & Sunday
General Cargo – Unitised	0600 – 2200 Monday to Thursday & Saturday; 0600 – 1800 Friday & Sunday
Express Cargo	0600 – 2300 Monday to Thursday & Saturday; 0600 – 1800 Friday & Sunday
National Operating Hours	
0500-2100 Monday to Sunday	

Wellington Terminal	
Export Operating Hours	
Retail Acceptance	0900 – 1700 Monday to Friday
General Cargo – Loose & Unitised	0900 – 1730 Monday to Friday; 0800 – 1630 Saturday, Sunday
Express Cargo	0600 – 1830 Monday to Sunday
Import Operating Hours	
Retail Cargo	0900 – 1700 Monday to Friday
General Cargo – Loose & Unitised	0830 – 1700 Monday to Friday; 0900 – 1200 Saturday, Sunday
Express Cargo	0600 – 1830 Monday to Sunday
National Operating Hours	
0500-2100 Monday to Sunday	